



The City of Washington has entered into a six-month long agreement with Lime to allow shared mobility devices (such as electric scooters) in Washington. The City of Washington supports the addition of new transportation options to our residents and visitors while also establishing guidelines and regulations for the safe and controlled use of these devices.

Lime's products and services provide a benefit to the City, citizens, and the surrounding community and provide safe, environmentally friendly, and affordable multi-modal transportation options to the community. This temporary agreement will serve as a pilot project to determine the viability of this transportation option for the City of Washington and must comply with all City of Washington ordinances.

## Frequently Asked Questions

### Where can I ride a Lime Scooter?

Lime Scooters cannot be ridden on sidewalks and must be ridden on the streets. The devices will be re-deployed downtown on a daily basis. Users may take the scooters outside of the downtown district, but should be aware of the specific scooter range shown on the Lime mobile application.

### Who oversees the E-Scooters located in Washington?

The private company, Lime, operates and maintains the devices currently permitted in Washington. This company is the only shared mobility device company allowed to operate in Washington at this time.

### How old do I need to be to ride?

Riders must be at least 18 years old.

### Where should Lime Scooters be parked?

Lime Scooters should be parked at bike racks or along the curb while allowing for at least a 3-foot clear pedestrian zone. All parked locations must not impede access by any other person or transportation mode. Do not park a scooter anywhere that blocks pathways, crosswalks, ramps, doorways, or driveways and do not park on grass or private property.

How do I report scooters that are broken or left on my property or in another inappropriate location?

Report the broken or illegally parked device directly to Lime. Please use the Lime mobile application or you may also email [support@limebike.com](mailto:support@limebike.com) or call 888-546-3345. If a scooter is parked on your property, you may also simply move the device to an appropriate location.

Can I be fined for using a Lime Scooter inappropriately?

Yes, you may be fined for leaving your scooter in a position that impedes pedestrian or motor vehicle traffic or other misuse. You may also be fined and ticketed for not complying with traffic rules and regulations while operating your scooter.

How many mobility devices are located in Washington?

Lime has deployed a fleet of up to 60 scooters. These devices are equipped with GPS technology in order to track and manage the fleet's operations.

If I am a motorist, what do I do if I encounter a Shared Mobility Device on the roadway?

Continue to obey traffic laws and be mindful of E-Scooters and their operators. Motor Vehicles must share the road with all street approved modes of transportation including E-Scooters, Bicycles, and Electric-Assist Bikes. E-Scooter Drivers must also obey all traffic laws while operating the devices